

# BACKUP AND RECOVERY ASSESSMENT

## Will you be able to restore your critical data if something happened today?

Being able to back up your data is important, being able to restore it is critical!

Data is growing at a rapid pace and so is its value to an organisation. The need to back up all this data in the timeframes available is becoming an ever increasing headache for most organisations. Backup windows are shrinking and yet the amount of data that needs to be protected is increasing. This service provides IT managers and CIO's with a detailed report on the health of their Backup and Recovery environment.

### KEY BENEFITS

- Gain visibility into backup windows
- Understand whether your backup solution is meeting your business requirements
- Identify which servers are causing the most challenges
- Get a detailed understanding of what the challenges are across the backup, replication and recovery environments

### METHODOLOGY

- Discovery – Interviews with key backup and recovery staff
- Information gathering – Scripts are run against the backup environment to gather data
- Analysis – Data is gathered and analysed by a team of Backup and Recovery experts
- Report – A comprehensive report is compiled and presented to key stakeholders

### DELIVERABLES

- A detailed report on the state of your backup environment
- List of problem areas identified specifically in your environment
- Understand how the backup solution currently compares to your business defined RPO's and RTO's
- Technical roadmap including best practice recommendations for backup and recovery processes and resourcing



DID YOU KNOW?



Puleng Technologies won EMC's

**Backup and Recovery Partner of the Year in 2013**

**90%**

of businesses losing data from a disaster are forced to shut down within two years

## WHO NEEDS THIS SERVICE?

- CIO's who would like visibility into the current state of their backup and recovery landscape while being provided a clear future roadmap and strategy.
- This service will provide Operational teams visibility on Service Levels attributed to Business Continuity and Recovery Time Objectives.
- CIO's and IT Managers who have lost confidence in their ability to restore data in the case of a failure or disaster.
- CIO's and CFO's who are looking to reduce costs associated with traditional Backup and Recovery technologies.

## INVESTMENT

This assessment kicks off with a workshop to gather information from all business stakeholders. This may be followed up with interviews of key individuals to clearly understand the processes involved in the current backup and recovery landscape.

Starting price is from R22 800.

- Pricing excludes VAT.
- Engagement terms and conditions apply. Your Puleng Technologies Sales representative will be able to assist with any queries.

## ABOUT PULENG TECHNOLOGIES

Puleng Technologies is a next generation Information Technology Service Provider helping customers to change the prevailing mind set from "How do we build technology?" to "**How do we consume technology?**"

This shift must facilitate the ability for users to subscribe to Corporate Electronic Services that deliver competitive advantage.

### Our five key business focus areas are:

- Increase operational efficiency through automation and transparency
- Reduce costs to operate IT systems and associated processes
- Focused customer centricity through Self-Service enablement
- Risk mitigation through Security, Recoverability & Compliance
- Driving Innovation through specialisation and strategy

## SERVICES OFFERED



**Enterprise Storage Management**



**Enterprise Cost Saving**



**Enterprise Security Management**



**Enterprise Self Service Portal**



**Converged Infrastructure Management**

**Please contact us**  
to discuss your requirements

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TECHNOLOGIES